

# YOU JUST GOT QUARANTINED.

## NOW WHAT?

### HOW TO BE A “DISTANCE LEARNER”



#### **SCHOOLGY & ZOOM for Distance Learners and students who are quarantined:**

If you are a “distance learner” or have been recently quarantined,

Please remember the following tips:

1. You **MUST** use Chrome or Mozilla Firefox as your browser. **DO NOT USE Internet Explorer, Microsoft Edge, or Safari.**
2. Access Schoology through our school website  
<https://www-pvhs.stjohns.k12.fl.us/distance-learners-at-pvhs>
3. You are responsible for understanding what platform your teacher is using for conferences (are they using Zoom or Conferences)
4. If you have a personal Zoom account, you **MUST** be logged out of it to be able to access Zoom through Schoology. (You can only **ACCESS ZOOM** in **SCHOOLGY** logged in as a student.)
5. If you are having issues using Zoom, please refer to the [ZOOM DOESN'T WORK LINK](#) on the [DISTANCE LEARNERS AT PVHS webpage](#). (homepage link)
6. If you continue having issues, restart your computer and/or clear your cache/history. (see steps below)
7. If you still have issues, please email Mr. Richards on Schoology messages.

#### **How to clear your history/cache in Chrome:**

1. Close all your Chrome windows and open a new page.
2. Click on the 3 dots in the top right corner and select “Settings”
3. On the left side of your screen click on “Privacy and Security”
4. On the center of your screen click on “Clear Browsing Data”
5. Next to “Time Range” highlight “All time” and then click the blue “Clear Data” button.
6. Once that is complete, go back to our school website, click on Schoology, and log in again and try to join your teacher’s conference. If you are having issues with Zoom, use the “Troubleshooting Guide”.